

The Collector Chronicle

NORTH AMERICAN RECOVERY

SEPTEMBER 2020

AMERICA'S COLLECTION AUTHORITY

LAST MONTH'S LUCKY WINNER

The lucky winner of our client prize for last month is Rocky Mountain Therapy Services. They have been a client since 2017! We will be sending Lisa a gift basket from The Chocolate Covered Wagon! Enjoy!

The
Chocolate
Covered Wagon

THE NORTH AMERICAN RECOVERY WAY

BY: DAVID J. SAXTON
PRESIDENT, NORTH AMERICAN RECOVERY

For this month's newsletter I wanted to share a document we affectionately call "The North American Recovery Way." I don't have much more to say about it because the document does a good job of speaking for itself. It's on page 2.

I hope everyone is safe and well. Have a great month! Dave

THIS MONTH'S PRIZE

This month we will be giving away a gift card to P. F. Chang's! Each client who sends new accounts during the month of September will have their name entered into a drawing. At the end of the month, we will draw a name. If it's yours, you'll win the prize.

*Don't miss out on your chance to win.
Send new accounts in September!
Good Luck!!*

P. F. CHANG'S

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THE NORTH AMERICAN RECOVERY WAY

Our Values

We hold ourselves to the highest standards of honesty and integrity. Every decision we make is based on whether it fits with these core values. North American Recovery would not be what it is today without this unwavering commitment.

Our People

Every employee is valued and important. They have our utmost respect, support, and we are committed to helping them grow and develop as an employee and a human being.

Our Clients

Every client is our most important client. We support the way they run their business and always have their back.

Our Consumers

We respect all consumers and treat them in a dignified and professional manner. We appreciate the role our consumers play in North American Recovery's success, and the success of our clients.

Our Vendors

Our vendors are essential to the growth and success of NAR. Having a network of reliable vendors allows NAR to focus solely on the thing we do best. Collecting debt. Our attorneys, our process servers, our IT company, phone and internet service providers, our cleaning company, our mail carrier, our alarm company... Every single vendor plays a vital role in the smooth operation of NAR.

Our Knowledge Base

Our Knowledge Base is the blueprint for everything we do and say at NAR. As our processes, procedures, and ideas evolve and change, KB grows with us and remains a complete, accurate, and up to date guide for the successful and thriving NAR Employee.



The Collector Chronicle is published by NORTH AMERICAN RECOVERY for prospective and current clients. The owner, David Saxton, welcomes your questions or comments. DaveSaxton@North-American-Recovery.com

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