

# The Collector Chronicle

NORTH AMERICAN RECOVERY

February 2021

America's Collection Authority

## LAST MONTH'S LUCKY WINNER

The lucky winner of our client prize for the month of January is America First Union. They have been working with us for almost five years. We will be sending them a gift basket from the Chocolate Covered Wagon. Enjoy!



## THIS MONTH'S PRIZE

This month we will be giving away another gift basket from the Chocolate Covered Wagon. Each client who sends new accounts during the month of February will have their name entered into a drawing. At the end of the month, we'll draw a name, and if it's yours, you'll win the gift card.

**Don't miss out on your chance to win.**  
**Send new accounts in February!**  
**Good luck!!**



## GO PAPERLESS!

By: David J. Saxton

President, NORTH AMERICAN RECOVERY

This month's article is going to be short and sweet. ☺ Please consider this an open invitation to all clients to "Go Paperless." While most clients currently assign accounts using a paperless model, only a handful of clients are receiving their statement and check electronically. We would like to change that by delivering your monthly remittance via an ACH deposit directly into your bank account and transmitting your statement through our secure web portal.

As we speak with clients over the next several weeks, we will be bringing this new feature to their attention and helping those interested make the transition. If you're ready now, you can download to your computer and fill out this form: [Client ACH Form](#). If you fill out the form, make sure you either fax it to 877-865-2095 (our Client Service fax number) or upload it to our secure web portal: [NAR Client Web Portal](#). Don't email the form as it contains your sensitive banking information.

If you don't have a username and password for our secure portal, our client service team can help with that. They can be reached at 800-364-6445 extension 101 or:

[ClientService@North-American-Recovery.com](mailto:ClientService@North-American-Recovery.com)

Let's team up to save some trees and make the process of receiving your money quick and easy.

Thanks, and have a great month!



*The Collector Chronicle* is published monthly by NORTH AMERICAN RECOVERY for prospective and current clients. Please direct questions or comments to the Editor, Dave Saxton at: [DaveSaxton@North-American-Recovery.com](mailto:DaveSaxton@North-American-Recovery.com)

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